**Navneet Ritolia**

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**Objective**

Obtain a Senior Management role where I can effectively lead software engineering teams to deliver on quality products and services that provides delightful experiences to customers around the world

**Executive Summary**

* 16+ years’ industry experience shipping world class quality software applications
* Built and managed high performing test teams through complete waterfall and agile ship cycles (SDLC)
* Developed and implemented test strategies in complex, fast paced, distributed development efforts
* Deep understanding of Test/SQA processes and design and development of automation frameworks
* Twice recipient of **Microsoft Gold Star** award for excellence in work execution and delivery
* Detail oriented individual with excellent communication, leadership, cross-functional stakeholders collaboration and strong people & agile project management skills **(PMI-Agile Certified Practitioner)**

**Professional Experience**

**Microsoft Corporation R&D Pvt Ltd – Hyderabad, India (2012 - Present)**

**Senior Engineering Manager in Test**

* Collaborating with Senior Leadership teams and driving Engineering Excellence program for 2500+ strong R&D org focused on advancing their technical capabilities around building world class cloud and mobility solutions
* Conducting hands on workshops and coaching teams to help them effectively adopt Agile engineering methodologies (SCRUM, XP) and testing techniques like Exploratory Testing, A/B Testing
* Designed and delivering on an experiential onboarding program for all Software Test Engineering hires evangelizing testing best practices, processes and automation tools & frameworks used within Microsoft

**Microsoft Corporation - Redmond, USA (2002 - 2012)**

**Senior Test Manager**

* Managed geographically distributed teams of around 40 engineers through complete ship cycles and delivered on SQA charter for several Microsoft Dynamics line of enterprise ERP business management solutions
* Architected comprehensive test strategies covering both manual and automation aspects, defined test processes, reviewed test plans, setup test automation labs, managed tactical execution and regularly provided accurate reporting on quality pulse of the product to various stakeholders to help with go/no-go decisions
* Actively collaborated and interacted with engineering leadership and internal/external stakeholders to effectively and timely tackle issues related to product release planning, implementation and execution
* Closely partnered with Sustaining Engineering teams and helped them regularly triage, test and provide relevant hotfixes for high business impact, complex product issues logged by customers worldwide
* Actively involved in recruiting top talent for the team and providing mentoring and coaching support to them

**Senior Test Lead**

* Led a v-team of 30 engineers from across the division to design and create comprehensive End-to-End real world customer usage test scenarios which became the prime quality bar for the product ship exit criteria
* Evaluated and contributed to design of test automation frameworks, Led test teams to create test automation libraries and scripts that were data driven, maintainable and resilient to product changes
* Ensured that there was adequate manual and automated regression test coverage provided at each stage of the coding milestones and all detected issues got analyzed, logged, triaged and resolved in a prompt fashion
* Delivered on comprehensive test suites assessing quality in various aspects of the product - Functional, Load/Performance, Upgrade, Security, Localization, Globalization, Setup, Platform, UI, Usability
* Successfully managed a team of 25 QA engineers including globally dispersed vendors in India and China to deliver on test artifacts and automation coverage for features getting developed under highly compressed release schedule utilizing agile SCRUM methodology

**Oracle Corporation - Redwood Shores, USA (1998 - 2002)**

**Technical Quality Assurance Analyst – Oracle R11i ERP Applications**

* Participated actively in functional and design specs review meetings and pushed for clarifications and changes such that right customer requirements got implemented and fewer bugs introduced in the coding phase
* Created test design specs, Authored test cases in test case management tool, Executed test passes, Logged code defects, DCRs and worked effectively with other disciplines (Dev, PM, UX) to get timely issues resolutions
* Designed and developed comprehensive automated regression test suites running against development gated check-in systems, daily product builds and as part of various test pass activities.
* Interacted with customers, product implementation consultants and partners worldwide on various technical and functional issues and worked with internal teams to provide necessary hotfixes and validation support

**Technical Skills**

* **Programming Languages & Cloud Platforms:** C#, X++, Windows Azure
* **Test Automation Tools & Frameworks:** Microsoft Dynamics XPF, Microsoft Test Manager, Rational Robot, SilkTest, Quick Test Professional, WinRunner, LoadRunner, WebProxies, Selenium, NUnit
* **Defect/Bug Tracking Software:** TFS, Product Studio, Scopus, RAID, Clarify, Oracle BugDB
* **Test Case Management:** Microsoft Windows Test Technologies, Team Foundation Server (TFS)
* **RDBMS:** SQL Server, Oracle
* **IDEs:** Microsoft Visual Studio, MorphX, Oracle JDeveloper
* **Business Management (ERP) Applications:** Microsoft Dynamics Ax (CRM, Project Accounting), Dynamics Great Plains, Dynamics Solomon, Oracle R11i Apps (Order Management, Shipping, Advanced Pricing), Oracle Process Manufacturing, Manugistics

**Education**

* **Masters Industrial Engineering *(Major: Mfg. Operations, Minor: Information Technology)***

University of Houston, Texas, USA (Aug 1998) [GPA - 3.88/4]

* **Bachelors Mechanical Engineering**

Thapar Institute of Engineering & Technology, India (June 1996) [GPA - 8.83/10]

* **PMI ACP - Agile Certified Practitioner** (2014)